

# CLIENT-LED INTEGRATED CARE PROGRAMME (CLIC)

CLIC is a Long Term Conditions management programme designed to enable practice teams to work in partnership with their patients. CLIC stands for Client-led Integrated Care.

## Principles of CLIC:

- CLIC will provide a standardised & consistent model of care & funding support for the management of long term conditions in primary care
- CLIC is built on the principles of self-management for the patient & integration for the health system.

**Principles:** care should be delivered based on patients identified health needs and their goals.

Practices will have an annual allocation of CLIC funding to utilise for their patients with a Long-Term Condition (LTC). The allocation is clearly visible to the practice team in the WellSouth portal.

Allocations are split into 2 parts: Full CLIC (80% of allocation) and Quick CLIC (20% of allocation). (See below for more detail).

Practices can choose to put a LTC patient on the full CLIC programme or complete a Quick CLIC.

**Equity:** To support practices to prioritise care for those patients who may have poorer health outcomes, a clearly visible indicator can be seen in the portal. This will help practices to see how much of their allocation has been used for high needs patients, and will be green in colour if they have reached their target.

Client-led Integrated Care	
New Comprehensive Health Assessment	CLIC funding:
New Quick CLIC Assessment	- Total funding: \$1,000.00 of \$1,000.00
	- Maori/Pacific/QS: \$300.00 to allocate
	Estimated funding remaining until 30 Jun 2021
	All figures GST incl.
	Quick CLIC funding:
	- Total funding: \$885.00 of \$1,000.00
	- Maori/Pacific/QS: \$185.00 to allocate
	Estimated funding remaining until 30 Jun 2021
	All figures GST incl.

## Exclusions:

- Cannot be registered on Palliative care
- Cannot be under rest home care
- Cannot be registered on CLIC and have a High User Health Card (HUHC)

## Full CLIC Process:

The full programme is best for patients with an established LTC, who would benefit from long term wrap around support from their practice team. E.g. patients with multiple comorbidities, newly diagnosed with a LTC.

Complete a Comprehensive Health Assessment (CHA) with the patient in the WellSouth Portal

- Patient will be stratified into a Level (1, 2 or 3). This level determines the ongoing programme for the patient.
- Level 1 patients – no further support via CLIC. Patient continues with general practice care as usual. These patients are managing well with good support in place already.
- Level 2 patients – receive support from the practice for the next 12 months. This will include a Personalised Care Plan (PCP), an Acute Plan and Advance Care Planning support. (see [care planning information](#) for further information on each of these plans and tips for how to complete them.

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- Level 3 patients – also receive support from the practice for the next 12 months. This includes care planning as for Level 2 patients, with the addition of a multi disciplinary team meeting coordinated by the practice team.
- Both Level 2 and 3 patients require more focused support from their practice with the aim of helping them to manage their own LTC. These patients generally have lower ability to self manage and may need additional supports and services to be arranged to help them to do this well.

## Quick CLIC Process:

Quick CLIC is best for patients who have a well-managed LTC usually, but are experiencing a short term exacerbation, or an acute episode of another health problem. These patients are expected to return to their usual level of wellness, after a short period of increased support and intervention from their practice team. E.g patients usually well managed with a LTC, but have had a recent new event such as a MI, or someone having an acute mental health exacerbation.

- Complete Quick CLIC in the WellSouth portal. You are required to document what the patient’s main presenting issue is and what interventions the practice team will implement to support the patient. This support is to occur over a period of no more than 6 months. You should also complete a PCP or Acute Plan at the time of the initial Quick CLIC .
- Review: complete a review for the patient anytime within the ensuing 6 months. This review is there to identify what interventions and outcomes have occurred for the patient. Review can take place at any time from a few weeks after initial assessment, through to the full 6 months.

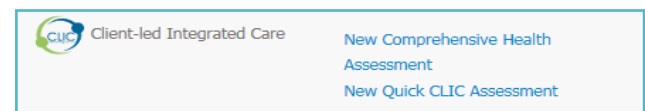
- After review you may choose to put the patient on the full CLIC programme, if they have not returned to full wellness as expected, and the practice team believe they would benefit from more intensive support over a longer period. A CHA must then be completed which will determine what if any package the patient requires.

## Exclusions:

- Cannot have a Quick CLIC within 3 months of a CHA (L1)
- Cannot have a Quick CLIC if on main CLIC Programme (L2 OR L3)

## Claiming

- Claiming is via the WellSouth PHN portal



- Service codes for your PMS—please set these up prior to using the programme

Code	Amount	Description
WPCHA	\$115.00	Comp Health Assessmt
WPQCHA	\$115.00	Quick CLIC Assessmt
WPQCHR	\$69.00	Quick CLIC Review

- Programme payment rates are:  
**CHA \$100 + GST**  
 Level 2 package **\$22.73 per month** for 11 months (**\$250+GST**)  
 Level 3 package **\$31.82 per month** for 11 months (**\$350 + GST**)  
 Quick CLIC **\$100 + GST (initial registration)**  
**\$60 + GST (review and exit from programme)**