

COVID-19 CARE IN THE COMMUNITY

The COVID-19 Care in the Community programme is available to practices to provide care to positive COVID-19 patients.

Proactive Initial Clinical Assessment:

- Those who meet anti-viral access criteria OR who are in the priority population
- Initial assessment can be undertaken by any member of the general practice team
- Practices must check 3CM prior to making a claim to ensure an initial assessment has not already been claimed for by another provider. When this occurs the later claim will be declined. If an initial review already exists in 3CM, practice should claim for a regular review
- A care plan is agreed based on the patient's clinical condition and risk factors. People may be placed on either an active clinical management or a self-management pathway

Regular Review - Standard / Weekends

- Those who meet anti-viral access criteria AND for those identified to be clinically high risk
- Clinical management of COVID-19 illness and co-morbidities exacerbated by COVID-19 for people under active management
- Virtual monitoring with frequency of reviews determined clinically
- Escalation when clinically indicated

Consultation and Testing (PCR/RAT)

- Those who meet anti-viral access criteria OR who are in the priority or vulnerable groups
- Undertake a combined clinical assessment and provide a test (RAT or PCR)
- The RAT can either be supervised at the practice or unsupervised if the patient is able to self-administer the RAT themselves at home

Clinical Escalation

- Clinical escalation following regular reviews. This includes liaison and referral to specialist hospital-based services where needed.
- Those who meet anti-viral access criteria OR who are in the priority population

Urban In Home Care:

- Those who meet anti-viral access criteria OR who are in the priority or vulnerable groups AND are identified to be clinically high risk and needing in-person review
- Where clinically required. PRIME funding is available for clinicians who have a primary response in Medical Emergencies (PRIME) contract. ****tick box available when assessment type is 'In home care' and 'in person care'.***

In Person Care (In GP Clinic):

- Full assessment where clinically required.
- Those who meet anti-viral access criteria OR who are in the priority or vulnerable groups AND are identified to be clinically high risk and needing in-person review

Rural and Remote In home care:

- Those who meet anti-viral access criteria OR who are in the priority or vulnerable groups AND are identified to be clinically high risk and needing in-person review

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Priority and vulnerable (high risk) populations

Anti-viral access criteria (in full on Pharmac website)

Symptomatic cases, within first five days of symptom onset and not requiring supplemental oxygen, who are also:

- 65 and over, OR
- Māori and Pacific peoples 50 and over, OR
- 50 and over and not completed primary vaccination, OR
- Immunocompromised, OR
- Down Syndrome, OR
- Sickle cell disease, OR
- 3 or more high-risk medical conditions

Priority populations

- Māori and Pacific Peoples
- Disabled people
- People with severe mental health and addiction issues
- Older people (65 and over); and
- Other inequitably impacted population groups, including:
 - Migrant ethnic communities,
 - Remote and rural people,
 - Rough sleepers,
 - People in transitional housing, and

Vulnerable populations

- People with high-risk medical conditions (long-term health conditions and/or immunocompromised)
- Older people (65 and over)
- Māori and Pacific people with co-morbidities; and
- People who are pregnant

Clinically High Risk

Includes but not limited to:

- People with underlying severe respiratory disease
- People who require O2 monitoring during their COVID-19 illness
- Socially isolated (lives alone, unable to connect with others through technology, little or no social network support)
- Lack of caregiver support if needed, e.g, the other member of the household may also be unwell and/or have underlying health conditions that means they would be unable to care for the person
- Symptoms/signs of dehydration (due to diarrhoea, vomiting, and/or poor fluid intake)
- Challenges with health literacy or ability to understand treatment recommendations

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Please set these up prior to using the programmes.

Service Code	Amount	PMS Description	Notes
CCV301	103.50 incl GST	CCICV3 IA WD	COVID-19 Community Care (2023) - Proactive Initial Clinical Assessment - Standard
CCV302	155.25 incl GST	CCICV3 IA AH WE	COVID-19 Community Care (2023) - Proactive Initial Clinical Assessment - After Hours/Weekend
CCV303	\$43.13 incl GST	CCICV3 ScriptSupport	COVID-19 Community Care (2023) - Prescriber Support for Pharmacist-initiated Supply of Antivirals
CCV304	39.10 incl GST	CCICV3 RegRev WD	COVID-19 Community Care (2023) - Regular Review - Standard
CCV305	58.65 incl GST	CCICV3 RegRev WE	COVID-19 Community Care (2023) - Regular Review - Weekend
CCV306	103.50 incl GST	CCICV3 ConTest WD	COVID-19 Community Care (2023) - Consultation and Testing (PCR/RAT) - Standard
CCV307	155.25 incl GST	CCICV3 ConTest AH WE	COVID-19 Community Care (2023) - Consultation and Testing (PCR/RAT) - After hours/Weekend
CCV308	103.50 incl GST	CCICV3 PICE WD	COVID-19 Community Care (2023) - Patient-initiated Clinical Escalation - Standard
CCV309	155.25 incl GST	CCICV3 PICE AH WE	COVID-19 Community Care (2023) - Patient-initiated Clinical Escalation - After hours/Weekend
CCV310	0	CCICV3 IHC WD	COVID-19 Community Care (2023) - Urban In Home Care - Standard
CCV311	0	CCICV3 IHC WE	COVID-19 Community Care (2023) - Urban In Home Care - After hours
CCV312	103.50 incl GST	CCICV3 IPC GPC WD	COVID-19 Community Care (2023) - In Person Care in Clinic - Standard
CCV313	155.25 incl GST	CCICV3 IPC GPC WE	COVID-19 Community Care (2023) - In Person Care in Clinic - Weekend

Please note that **CCV310** & **CCV311** are \$0 as the amount is variable, and calculated based on hours & kms claimed.

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Service Code	Amount	PMS Description	Notes
CCV314	0	CCICV3 IHCRR WD	COVID-19 Community Care (2023) - Remote/Rural In Home Care - Standard
CCV315	0	CCICV3 IHCRR AH	COVID-19 Community Care (2023) - Remote/Rural In Home Care - After hours

The amount is \$0 as it is a calculated amount depending on the number of hours and kms the user enters in the boxes

Urban In home care

Standard \$180 + travel (\$0.83 per kilometre)

Afterhours/weekend \$270 + travel (\$0.83 per kilometre)

Rural and Remote In home care

Standard \$250 + travel (\$0.83 per kilometre)

Afterhours/weekend \$375 + travel (\$0.83 per kilometre)