

How can Thalamus help with HNZ Audit and Assurance audits

WellSouth's Thalamus reporting can significantly assist you with anomalies in your patient enrolments that may be detected by a HNZ Audit and Assurance audit. There are two reports that can identify areas such as eligibility, demographics, enrolment date, deceased patients, etc.

Register Updates Report

This page includes significant areas such as:

- Pre-2011 enrolment forms
  patients require an updated valid HNZ enrolment form to be completed and re-enrolled in your PMS
- Enrolment issues
  patients have either transferred, died, casual and should not have a current enrolment. They require their enrolment to be ended in the PMS and NES
- Quintile Zero, Funding, Mismatch
  patients require their address to be validated in the PMS and NES
- Expired Enrolments
  patients require the enrolments to be ended in the PMS and a new enrolment form completed and re-enrolled in your PMS (should they be eligible and request it)
- Gender Unknown
  patients require the gender to be updated in the PMS and NES
- Ethnicity Unknown
  patients require the ethnicity to be updated in the PMS and NES
- Death Recorded
  patients require their enrolment to be ended in the PMA and NES

Register Analysis Report

This page includes significant areas such as:

- Ethnicity PMS/NES mismatch
  patients require their ethnicity to be updated from their enrolment form to the NES and then saved to the PMS

How often should you check these reports

These reports are updated either daily or monthly, depending on whether the data is sourced from your PMS or the NES.

Benefits of keeping these reports at zero –

By checking these reports on a regular basis you will identify the patients that require updating in either your PMS or NES. This will help to eliminate any irregularities in your patient enrolments and may eliminate you from requiring an audit. OR if you do get audited, you will shine as a practice with good processes in place.

(yes I do nag practices that zero is my favourite number – for a reason)

PMS – Practice Management System
NES - National Enrolment Service

WellSouth Primary Health Network
Hauora Matua Ki Te Tonga