



Patients that go to prison

When enrolled patients go to prison for more than 3 months, you **must** end their funding for capitation while still keeping them registered within your practice. You can leave the patient as registered in your PMS and end their enrolment in NES. This means that you will no longer receive capitation for this patient until you re-enrol them once they are released from prison.

How to End Enrolment in NES in Evolution:

Bring the patient up on the palette. In the patient register, click on the enrolment funding tab, click the end enrolment button. Once pressed, the 'End Patient's Enrolment' window will open. Enter 'Enrolment End Reason' (suggest organisation end) and 'Registration Status' and then click yes.

How to End Enrolment in NES in Indici:

Bring the patient up on the palette. Un-enrol from the NES on the NHI Sync Section of the enrolment form. There will be an un-enrol button along the bottom of the screen. (where the red box is indicated below)

On the Enrolment and Funding Tab you can chose to leave the Registration Status as Registered.

How to End Enrolment in NES in MyPractice:

Bring the patient up on the palette. Dis-enrol the patient from NES by unticking 'eligible' option and clicking on NES Dis-Enrolment link. The system will re-enrol them automatically for capitation unless they are set as **not 'eligible'**. Please select this option.

Recalls in the PMS

The above process will also ensure that the recalls remain intact whilst you await their re-enrolment. You could add an alert to state that the patient is in prison and the expected release date if known.

Medications for prisoners upon release

Department of Corrections say that in regard to providing prisoners with medications on release their policy is to generally provide 2 weeks of medications. However, if a script is for weekly medications they can only provide that much at a time as that is all that they are provided with.

Patient released from prison

Once the patient has been released from prison, please get them to complete a new enrolment form and re-enrol them in the PMS. This will ensure you have up to date contact details and you will receive capitation again.

Thalamus Report

Please note that these patients will show on your Thalamus reports as registered but not funded.

Future work in this space

There are conversations happening currently between the Ministry of Health and the Department of Corrections around dual enrolment and patients not being unenrolled while in prison. We will forward any information regarding this as soon as we are notified.

If you have any feedback or wish to suggest a topic to be included in these pages, please contact karen.bolch@wellsouth.org.nz