MMH Practice Social Media Post

Here is an update on the Manage My Health cyber breach incident.

Manage My Health is now contacting patients who are both impacted or not impacted and still have a Manage My Health account. They are providing those people with a reference number and an 0800 number to call.

If you have closed your MMH account or are not able to access it (perhaps you have not accessed it in years) you will be emailed in coming days.

The notifications to New Zealanders will take several days.

The data that was accessed illegally was to the 'Health Documents' part of the portal only. The rest of the platform was not breached, and neither are the patient records held in a patient management system at your general practice.

We know this is an anxious time for many. Whether you are directly impacted or not, there is help available. You can contact the 0800 number you have been provided and/or contact us for wellbeing support.

If any of your information has been impacted, the Manage My Health team will contact you directly. And if you need help, let us know. We're here to help you.