

NES Registration Updates



This report will show you the key points related to a patient's enrolment data that is missing from NES. We are currently prioritizing the following areas:

Register Updates

CSC Expiring	2	<input type="checkbox"/> ✓	Gender Unknown	1	<input type="checkbox"/> ✓
HUHC Expiring	0		Ethnicity Unknown	8	<input type="checkbox"/> ✓
			Geocode Missing	20	<input type="checkbox"/> ✓
			Death Recorded	0	<input type="checkbox"/> ✓

Click on the box next to the appropriate number, then click on 'view patient' on the lefthand side of the screen. This will bring up all patients that require attention in the NES/PMS.

Gender Unknown –

Check the gender on the most recent Enrolment Form. If it is not indicated on the form, please contact the patient.

MedTech practices can update genders within NES. Practices using other patient management systems (e.g. Profile for Mac and Indici) will need to call the Te Whatu Ora Contact Centre to have patient genders updated on their behalf – 0800 855 151.

Ethnicity Unknown –

Check the ethnicity on the most recent Enrolment Form. If it is not indicated on the form, please contact the patient.

Bring the patient up on the PMS > click on NHI icon to access NES > click on review and update NHI, click on other demographics > insert ethnicity via the dropdown menu > save > save to MedTech.

Geocode Missing - Bring the patient up on the PMS > click on NHI icon to access NES > click on review and update NHI, click on address > click on copy from patient register > save > save to MedTech.

If the address is correct in NES > click on the  icon next to the address to validate the address. If you get an alert stating the address can not be validated, then please follow these steps:

Contact NES via onlinehelpdesk@health.govt.nz and supply the full address including postcode.

You can send a maximum of 10 addresses to be updated at a time.

They can be sent as a spreadsheet or just typed in the email, please don't send snips or photos as this slows down the processing time.

Please remove all identifiable information for your patients, as per Health New Zealand guidelines.

Where the existence of the address can be validated, it is added to the address database and will be available in eSAM towards the end of the following month.

NES Registration Updates

Thalamus

Register Management

Register Updates

Gender Unknown:

Check the gender on the most recent Enrolment Form. If it is not indicated on the form, please contact the patient.

Ethnicity Unknown:

Check the ethnicity on the most recent Enrolment Form. If it is not indicated on the form, please contact the patient.

Geocode Missing:

Bring the patient up on the PMS < click on NHI icon to access NES < click on review and update NHI, click on address < click on copy from patient register < save < save to MedTech.

Medtech32 and Evolution have the ability to change this in the NES via the Review and Update menu.

Bring the patient up on the PMS < click on NHI icon to access NES < click on review and update NHI, click on other demographics < insert ethnicity via the dropdown menu < save < save to MedTech.

If the address is correct in NES < click on the



icon next to the address to validate the address.

Practices using other patient management systems (e.g. Indici) will need to call Te Whatu Ora Contact Centre on 0800 855 151 to have patient genders updated.

This information will update automatically back into the PMS.

If you get an alert stating the address cannot be validated, then please contact NES via onlinehelpdesk@health.govt.nz
You can send a maximum of 10 addresses to be updated at a time.
They can be sent as a spreadsheet or just typed in the email, please don't send snips or photos as this slows up the processing time.