

Overview

No pre-assessment required to access the programme.
Patients are determined by criteria below and prioritised by clinical judgement.

Eligibility

One of:		Have a Long-term condition:
<ul style="list-style-type: none">• Māori*• Pasifika*• Former refugee*• Q5• CSC• Newly diagnosed with a LTC (last 6 months)• HUHC	&	<ul style="list-style-type: none">• Diabetes• CVD• Respiratory• Stroke• Gout• Other LTC]- 10% (inc. frailty)
OR Severe & enduring mental illness / addiction*		

Quick CLIC (To be re-named)

- All patients with an LTC are eligible
- Short term support for exacerbations / acute episodes

* If patient is Māori, Pasifika, a former refugee, or has a severe & enduring mental illness or addiction, they are eligible for additional funding support.

Practice is funded for each patient enrolled into programme, for 12 months

Patients should receive:

- Best practice clinical care
- Patient-led care planning
- Integrated approaches to Long term condition management that include behaviour change (Can be HIP/HC/CSW)
- For Māori or Pacific patients, connecting with and working alongside the Community Provider
- An inter-disciplinary team meeting, where appropriate

WellSouth will offer:

- Support to provide best practice clinical care
- Clinical Education & programme training (LTC Nurses, Clinical Pharmacists, Dieticians)
- Equity and cultural safety training (Pou Tōkeke)
- Guidance on how to use funding
- Best practice behavioural health approaches to LTC management (Tōku Oranga)
- Support to make connections with community provider
- Support to determine which patients should be re-enrolled on the LTC programme in Year 2 & beyond
- An LTC outcomes framework
- Improved Thalamus Dashboards
- Links to useful, local community services/programmes

WellSouth will check:

- Each patient enrolled is eligible
- Care planning is completed
- Change in DUKE or Hua Oranga score
- Patient engagement with the practice
- Changes in clinical indicators