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WellSouth Update

17 May 2022

We're back!!!!

WellSouth Update is our fortnightly newsletter for general practice teams. After a hiatus due to work associated with Covid, we are re-introducing this regular communications to ensure practices have the updates and information they need from us.

Please share this email with your colleagues. To subscribe and be added to our distribution list, email communications@wellsouth.org.nz Thank you.

Updates in this issue:

- **Resignation of Nursing Director Wendy Findlay**
Message from CEO Andrew Swanson-Dobbs
- **Practice Development Plans**
- **Practice Manager Chat Forum**
- **Registered Nurse Prescribing in the Community Health Programme**
- **Thalamus Refresh**
- **CARM Reports**
- **Adult Primary Care Survey**
- **GEN2040**
- **NIS enabling flu vaccine notifications to PMS - Update from MoH**

Resignation of Nursing Director - Wendy Findlay

Message from Andrew Swanson-Dobbs, WellSouth CEO:

Dear Colleagues –

I wanted to let you know that WellSouth Nursing Director Wendy Findlay has resigned from WellSouth and finished with us yesterday.

You will know Wendy has made significant contributions to WellSouth and primary care over nine years and, in particular, we're grateful for Wendy's leadership in the past two years, leading the Covid testing strategy for Southern.

I very much appreciate Wendy's dedication to supporting people and her absolute passion for primary care nursing.

With the support of our board, I'm looking at reshaping leadership roles at WellSouth to ensure our structure is effective and fit-for-purpose as the health reforms are beginning to be actioned.

In the coming weeks I will have updates on these changes and other work we are undertaking to prepare for the health system changes.

Supporting general practice teams, patients, and whānau remains WellSouth's priority and we are more mindful than ever before that we have to do better to bring about equity for Māori and Pacific Island populations and for rural communities.

Thank you for all the work you do. As always, I welcome your views, suggestions and queries.

Ngā mihi nui,
Andrew

Andrew.Swanson-Dobbs@wellsouth.org.nz

Practice Development Plans

Those of you who attended the virtual forum last Wednesday 12 May heard about a new initiative that we have been working on to help with your Covid recovery planning.

Your Relationship Manager will support you to put in place a 'Practice Development Plan', which is similar to programmes developed by other PHOs and found to be useful by the practices they work with.

Attached to the development of a PDP is funding of up to \$5,000 to help

Practice Manager Chat Forum

A couple of months back we set up a chat forum on Teams so that you could quickly and easily ask questions of each other. We had some teething issues getting it working but those have been resolved, so if you had trouble getting access initially it would be worth trying again now.

The link is: https://teams.live.com/j/invite/FEA6gN_FMeISLgX-w

Once you're in the chat it will likely be via a web browser (unless you have Microsoft Teams installed), so leaving that tab open once connected will make it easier to use without having to log in fresh every time to check on it – and will ensure any new messages are notified.

A reminder that this is for you to share information and won't be checked regularly by us, any questions that need an answer from WellSouth should still be directed to your Relationship Manager.

Registered Nurse Prescribing Programme in Community Health Programme

The Nursing Council of New Zealand (NCNZ) is the professional regulator responsible for ensuring nurses practice to a safe and competent standard under the Health Practitioners competence insurance Act. In 2013 the Nursing council of New Zealand consulted on registered nurse prescribing, with a high level of support for the proposal as a way of enhancing registered nurse delivery of care to patients in the community.

Designated prescribing for Registered Nurses in Community Health (designated RNPCH) is a model of prescribing with a limited list of medications used for treating the needs of normally healthy people who have a specific minor illness or common condition in the community. The preparation, role, and responsibility are not equivalent to other prescribing roles.

Please find your information pack [here](#). To proceed with your enrolment in the programme, please complete and return the following pages to Ellen as soon as convenient:

- Applicant & Employer Support Form (p. 39)
- Employer Support Declaration (p. 40)
- Learning Contract Agreement (p. 41 and 42)

Please also specify if you have completed the Family Planning Certificate in

Contraception and Sexual Health within the last 5 years. Additional sexual health training is required in order to prescribe contraception, we can provide this for you if you have not completed any prior relevant courses.

For more information, please contact [Ellen Clearwater](#)

Thalamus Refresh

WellSouth's Data and Digital team are working to improve how we provide the most useful and valuable information to practices and providers. A Thalamus Refresh initiative is underway to ensure these tools and dashboards work for you, and that they are easy-to-use and understand.

Our team wants your input to help shape Thalamus reporting going forward. We're seeking a few practices to join a Thalamus Working group – not a big commitment – to help us understand what data and insights you need (and what you don't) and how we can make this really powerful tool work for you and your teams.

Please contact WellSouth's [Adam Dempsey](#) for more details or join the refresh revolution.

CARM Reports

GPs in all regions of New Zealand have access to an online tool to report Adverse Drug Reactions directly to the Centre for Adverse Reactions Monitoring (CARM).

This PMS integrated (MT32 and MT Evolution only) online tool can be used to report adverse reactions to drugs and vaccines.

The reporting form pre-populates with patient demographic and relevant clinical data from the GP practice software. This facilitates completion of a detailed report while encrypted electronic submission ensures confidentiality of information.

What this means in for you at your practice, is that you no longer need to submit the yellow CARM paper form (which also needs to be manually filled out) or fill out a non-PMS integrated web form on a standalone website, and then copy the information into the PMS to reflect what you have done as well, as it's all done automatically.

Every report submitted receives a personal reply from CARM. Look for 'Adverse Drug Reaction Reporting' on the Module list of your BPAC Dashboard.

Click here for instructions.

Adult Primary Care Survey

One of the new upcoming Health System Indicators is '[People report being involved in the decisions about their care and treatment](#)'.

The Adult Primary Care Survey is designed to find out what patients' experience in primary care is like and how their overall care is managed between their general practice, diagnostic services, specialists and hospital staff. The information is used to improve the quality of service delivery and patient safety. The survey is run four times a year as part of the New Zealand Patient Experience Survey (PES) programme, conducted by the Health Quality & Safety Commission with support from the Ministry of Health. The survey is now the largest health survey in New Zealand, with around 25,000 responses expected each quarter.

The current survey period is 2nd to 15th May. The comments from this survey can be viewed and moderated from 19th May, with full reporting being available from 16th June 2022.

If you haven't reviewed your survey results recently, your login may have expired.

Please contact karen.bolch@wellsouth.org.nz or lisa.win@wellsouth.org.nz for a new login. Once you receive this, you will be able to add staff as required, edit the signature you have on the surveys that go out each quarter, and see all your data from previous surveys. The results from the current survey round will be available from 19th May 2022.

For assistance on how to use the reports, moderate comments, contact patients requesting contact, resources, etc. please go to <https://www.hqsc.govt.nz/our-data/health-quality-and-safety-indicators/patient-experience/>.

Gen2040 Update

Gen2040 Best Start Program – supporting the provision of equitable pregnancy care for all pregnant women, that includes incentive payments when used with Māori māmā and pēpi. Gen2040 is an advanced form that writes back into your PMS, enables you to print and save information in PDF and links directly to our Southern HealthPathways.

For more information and to sign up, please contact your Practice Relationship Manager.

Click [here](#) for more information. And if you would like to look at Gen2040 in more detail, please visit <https://www.gen2040.co.nz/>

National Immunisation Solution (NIS) enabling flu vaccine notifications to PMS - new update from MoH - May 2022

Notifications for flu vaccinations to your enrolled patients that were administered elsewhere will be available from mid-May.

Clearing the backlog (there are upwards of 300k nationwide) is scheduled to begin this week.

How your practice receives the notification varies according to your PMS but the NIS is sending notifications to the PMS systems in the same way that the NIR does via Healthlink and you will receive notifications in the same inbox that you previously have from the NIR.

This process may require manual data entry at some practices, however the MoH acknowledge the need for practices to update their records to accurately capture their enrolled patient's vaccinations in a timely manner, to ensure that you can factor this information into your recall processes for the upcoming flu season.

[More information.](#)



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