



Voucher Programme

A programme by **WellSouth**

Last Updated 20/12/2024

Intended Purpose

The WellSouth Voucher programme targets Māori, Pacific and other high-risk populations, although available to anyone in need*. It is strictly for patients who are unable to pay, and without the voucher would not visit their GP/Practice Nurse. It cannot be used to assist with any existing practice debts, or for medical certificates.

Eligibility

- Available for anyone* in urgent need of a GP/NP visit who cannot pay.
- An urgent need is for a patient who is unwell and needs to be seen ASAP. Without this appointment, their immediate health would be compromised.
Please consider the Extended Primary Care (EPC) programme as an alternative which may be appropriate for some urgent needs.
- All vouchers are generated electronically by WellSouth.
- Vouchers must be used within 7 days of issue, however WellSouth can re-issue if not claimed.
- This programme is not for visitors due to very limited funding.

*Patients must be enrolled in a WellSouth practice OR unenrolled but residing in the WellSouth area (enrolment should be facilitated)

The practice is encouraged to discuss payment plans or other options for reduced cost healthcare for future visits.

Key Information

- Priority patients are eligible for one voucher every six months.
- The voucher covers the cost of a consult up to a maximum amount depending on enrolment or CSC status of the patient.
 - Up to \$58 for unenrolled or enrolled without CSC (Age 14-17)
 - Up to \$64.50 for unenrolled or enrolled without CSC (Age 18+)
 - Up to \$13 for enrolled with CSC (Age 14-17)
 - Up to \$19.50 for enrolled with CSC (Age 18+).
- You **must** only claim the amount that the patient would have been charged without the voucher. Adjust the amount on the form as required. .

- Any practices claiming a voucher are required to follow the [terms and conditions](#).
- Vouchers must be used for a consultation. They cannot be used to manage patient debt, or for medical certificates.

Claiming

Claiming is via the WellSouth PHN portal.

Programme	Options for JASON	Status
Voucher Programme	Redeem Voucher	Expires: 05 Jun 2024

Service codes for your PMS

Please set these up prior to using the programme.

Code	Amount (incl. GST)	Description
WSVPR1	\$58.00	VP Not Enrolled
WSVPR2	\$64.50	VP Not Enrolled
WSVPR3	\$58.00	VP Enrolled
WSVPR4	\$64.50	VP Enrolled
WSVPR5	\$13.00	VP Enrolled w/ CSC
WSVPR6	\$19.50	VP Enrolled w/ CSC

Can a co-payment be charged?

No co-payment can be charged to a patient with a Community Services Card (CSC). Non-CSC holders can be charged the remainder of the standard consult fee.

When does the claim need to be completed?

Claiming must be completed within 7 days of issue otherwise it disappears from the WellSouth portal.

Audit

Claims may be subject to an Audit at WellSouth discretion and funds may be recovered if practices claim for more than their usual part charge.

If your PMS is aligned to the WellSouth Clinical BCTIs, please contact practicenetwork@wellsouth.org.nz with your new Account Internal ID.

For further information regarding this programme please contact practicenetwork@wellsouth.org.nz or your Primary Care Relationship Manager.