Ethnicity Guidance (Medtech)

What should you do when the ethnicity in your PMS is different from what is on the NHI for an existing patient or when the ethnicity on the enrolment form is not the same as what is on the NHI for a new patient?

NHI > Patient Demographics Comparison				
Medtech32	Version: 2908203, Jul 5, 2017	NHI		Version : 2908252, Jul 5, 2017
Surname			Family Name	
First Names	[]		Given Name	
Middle Names			Other Given	
			Name	
Gender	Female		Gender	Female
Street Address			Street Address	
Suburb			Suburb	
Town / City			Town / City	
Post Code	9082		Post Code	9082
Place of Birth	Queen Mary Maternity Hospital Castle Street Dune		Place of Birth	Queen Mary Maternity Hospital Castle Street Dune
Date of Birth			Date of Birth	
Date of Death			Date of Death	
NHI			NHI	
Ethnicity 1	Maori - NZ (21)	4 •• 🗆	Ethnicity 1	New Zealand European (11111)
Ethnicity 2		€"□	Ethnicity 2	
Ethnicity 3		4 •• 🗆	Ethnicity 3	
	View Patient Register Audit 🔺 Save to Medtech32			Review & Update NHI View Details

- 1. Enter the person's ethnicity from the answer they gave on **their enrolment form.** For existing patients you should review the most recent enrolment form you have for them.
- 2. If
 - a) your patient did not answer the ethnicity question on their enrolment form
 - b) you do not have an enrolment form for your patient
 - c) the enrolment form the patient completed did not have the standard ethnicity question

Put a reminder into your system to get your patient to complete an enrolment form next time they are in the clinic.

- 3. Enter the ethnicity from the enrolment form into the NHI first
 - a) go to the NHI compare and update page
 - b) click the review and update NHI button
 - c) open the Other Demographics section
 - d) enter all the ethnicities the person has ticked or written in their form. Remove any from the NHI that do not appear on the patients form.
 - e) then click the save button
 - f) go back to the compare screen and then click save to medtech